



WADDES DON VILLAGE PLAN SURVEY

ANALYSIS OF RESULTS

NOVEMBER 2019

SUMMARY OF RESPONSES

Survey undertaken during May 2019.

Hard copy surveys delivered by hand to every household in the village. Online survey supported via SurveyMonkey.

Completed surveys were handed into Homeware, 94 and Johnsons. Parish Councillors also collected surveys by knocking on doors.

- Total number of forms: **238**
- Number online: **83**
- Number hard copy: **155**

Average completion time of survey form estimated to be 16 minutes.

Overall response rate = 30%

Compared to the average response rate of 10% for external surveys, the rate achieved here would indicate a good level of participation.

SECTION 1 – ABOUT YOUR HOUSEHOLD

1.1 Number of people in household

500 (total declared)

1.2 Ages of people in household

11-17	13.40%
18-24	4.33%
25-44	27.22%
45-64	34.85%
65 and above	20.21%

SECTION 2 – THE ENVIRONMENT

2.1 How do you feel about the following issues – scale of 1-5

Street cleanliness, including littering and dog fouling

Satisfied	41.60%
Dissatisfied	22.27%
Blank	13.87%
No opinion	11.76%
Very satisfied	6.72%
Very dissatisfied	3.78%

Hedge trimming including any overhanging trees/branches affecting pavements

Satisfied	40.76%
Dissatisfied	19.33%
Blank	14.29%
No opinion	13.03%
Very satisfied	9.24%
Very dissatisfied	3.36%

Street lighting, such as unlit areas or defective lights

Satisfied	46.64%
Dissatisfied	14.29%
Blank	14.29%
No opinion	11.76%
Very satisfied	11.76%
Very dissatisfied	1.26%

The upkeep of landscaping (trees and flowers) in public spaces

Satisfied	52.10%
Dissatisfied	18.49%
Blank	13.45%
No opinion	9.66%
Very satisfied	5.04%
Very dissatisfied	1.26%

2.2 Please tell us more about the specific concerns you have regarding the village environment. This could be more detail on one of the above issues or something different?

Top comments

- Dog fouling is an increasing problem
- Too many overhanging trees and branches (from private properties)
- Lorries/traffic speeding through village
- Need more hedge trimming and pavements cleaned/village looks untidy
- More flowers required around the village

2.3 If you have a disability or have reduced mobility, do you find services and facilities in the village accessible? (e.g. shops, schools, churches, halls, pubs, pavements, play park). If you do not find them easy to use, please tell us why.

Top comments

- Cars blocking footpaths on High St and Baker St is unacceptable – blocks access for pedestrians/emergency vehicles/buggies/those with disabilities
- Shop not easy to use if disabled or have low mobility/use a buggy

SECTION 3 – ROADS, FOOTPATHS AND PARKING

3.1 Taking account of these improvements, do you have any concerns or issues regarding roads or footpaths/pavements around the village?

- No
- Lorries/traffic speeding through village
- Cars blocking footpaths on High St and Baker St is unacceptable – blocks access for pedestrians/emergency vehicles/buggies/those with disabilities
- Uneven footpaths across the village/need improving/unsafe, people have injured themselves
- The bollards are not effective and give the appearance of a racetrack/block vision splay, not appropriate for a village location
- Anstey Close road surface is unacceptable
- Potholes are a constant problem/roads need resurfacing
- Impact of HGV traffic on drains and vibrations felt in local properties/ineffective repairs
- Poor parking in Baker Street, no space for passing vehicles/unsafe at school drop off and pick up
- Speed indicator devices are not effective/need actual speed cameras

3.2 - Would you like to see time limited parking outside village shops or in certain areas?

No	38.7%
Unsure	22.3%
Yes	20.6%
No answer	18.1%
Yes/No	0.4%

Top comments

- No one will enforce time limited parking so what is the point
- Restricted parking should apply to school pick up/drop off in Baker St and Grove Way

3.3 If yes, please tell us where

Top comments

- Outside village shop/takeaways/café/barbers/hairdressers/bus stops
- Restricted parking should apply to school pick up/drop off in Baker St and Grove Way

3.4 If no, please tell us why

Top comments

- Parking is already limited enough/ existing residents still need to park
- No benefit/not needed
- No one will enforce time limited parking so what is the point

3.5 Do you think that there could be improvements to other roads (local or main) in close proximity of Waddesdon to make them safer? If so, please tell us where and how

Top comments

- Waddesdon crossroads is too dangerous, (HS2) improvements needed ASAP/cars going to Waddesdon Manor should use that access
- Further measures to slow traffic/stop ad hoc parking in High St/Quainton Rd/Frederick St/unsafe to pull out of these junctions
- Waddesdon needs a bypass
- Potholes are a constant problem/roads need resurfacing
- Speed limit should be reduced to 20mph through the village/lower speed limit at entrances to village
- Poor parking in Baker Street, no space for passing vehicles/unsafe at school drop off and pick up
- Traffic calming needed/improve the A41
- Lorries/traffic speeding through village
- Speed indicator devices are not effective/need actual speed cameras
- A41 between Waddesdon and Fleet Marston needs to be made safer
- Baker St should be one way/speeding traffic is dangerous/slow traffic down

Section 4 – PUBLIC TRANSPORT

4.1 How satisfied are you with the current levels of public transport?

Very dissatisfied	10.08%
Dissatisfied	11.76%
No opinion	40.34%
Satisfied	13.87%
Very satisfied	1.26%
No answer	22.69%

4.2 If you could make improvements to local services, what would they be?

Top comments

- Buses need to be more frequent, evening services required/service needs to improve
- Need a bus to Bicester/Bicester Station
- Bus operator needs to use more reliable vehicles (too old)

4.3 Do you use the Bernwode bus? This is a voluntary funded and operated community bus service for Waddesdon.

Yes	6.72%
No	74.79%
No answer	18.49%

Top comment

- Thought the Bernwode bus was for vulnerable people/unaware of this service

4.4 Thinking about how the Bernwode Bus could supplement existing public transport services, what other services, routes or excursions would you like it to operate?

Top comments

- Bernwode bus should run leisure/day trips (to Broadfields, Bicester, Oxford, Thame, Banbury, Yarnton, Winslow, Milton Keynes and local garden centres, seaside, NT properties)
- Bernwode bus is great/needs to supplement no.16 service
- Bernwode bus should serve AV Parkway Station also train stations at peak times

Section 5 - COMMUNICATIONS

5.1 How do you keep up to date with activities, notices and important information in the village

Waddesdon News (newsletter)	28.09%
Word of mouth	23.46%
Waddesdon mums and dads Facebook	15.59%
Village notice boards	8.95%
Parish Council Facebook page	6.94%
BLANK	5.86%
Waddesdon Community Facebook page	5.71%
Parish Council website	5.40%

5.2 Do you feel events and activities are publicised well enough?

Yes	58.82%
No	17.23%
BLANK	23.95%

Top Comments

- Events not publicised early enough/newsletter distributed after events happened
- Parish Council events not advertised well enough

5.3 Are the village noticeboards useful and in the right places? Please tick appropriate box

Next to School Lane play park

Yes	43.70%
No	7.98%
Yes/No	0.42%
BLANK	47.90%

Bus shelter next to The Lion

Yes	48.74%
No	10.50%
Yes/No	0.42%
BLANK	40.34%

5.4 Would you suggest any other locations?

Top comments

- Village shop/Noticeboard needed outside Homeware/takeaways
- Near Goss Avenue
- Outside the shop & takeaway
- Notice board needed at Anstey Close bus stop/bus stops
- Outside village hall
- Noticeboard needed outside Police station

5.5 Could more be done to keep the community updated? If so, what?

Top comments

- Events not publicised early enough/newsletter distributed after events happened
- Waddesdon needs an instagram account/social media
- Email alert system for events and important information/Issue newsletter by email
- Parish Councillors should have their own Twitter accounts/better use of social media/keep off mums and dads facebook page

Section 6 - TELECOMMS

6.1 How do you rate existing broadband in the village?

Very dissatisfied	11.34%
Dissatisfied	17.23%
No opinion	6.30%
Satisfied	37.39%
Very satisfied	7.98%
BLANK	19.75%

6.2 How would you rate mobile phone reception in the village?

Very dissatisfied	21.76%
Dissatisfied	26.78%
No opinion	4.18%
Satisfied	24.69%
Very satisfied	4.18%
BLANK	18.41%

6.3 Which mobile network are you on?

EE	25.19%
O2	19.17%
Blank	18.42%
Vodafone	16.54%
3	6.39%
Tesco	6.02%
Sky	1.88%
Virgin	1.50%
Need better broadband and mobile signal	1.13%
Giff Gaff	1.13%
T Mobile	1.13%
BT	1.13%
TV signal is poor	0.38%

Top comments

- Need better broadband and mobile signal
- TV signal is poor

Section 7 – EDUCATION/LEARNING

7.1 Would you like greater access to local library services?

Yes	26.89%
No	40.34%
BLANK	32.77%

7.2 Please state other courses and workshops (e.g. computing, languages, other etc) that you would be interested in attending.

Top comments

- Craft/art classes (inc pottery, watercolour painting, flower arranging/basket weaving, calligraphy, jewellery making, cake decorating, sewing)
- Languages
- Sports - boxing, self defence, Tai Chi, keep fit, slimming club, performing arts, dance classes
- Computing, maths and english, accounting (assistance with getting employment)
- Life skills classes (cooking, gardening, DIY, woodwork, computing)
- First aid/mental health first aid training
- Adult education classes (possibly linked to secondary school)/use school premises for groups

Section 8 – COMMUNITY/RECREATION

8.1 How often have you visited the following village facilities

Play park – 40.76% (monthly and weekly)

Rarely	25.21%
BLANK	22.69%
Monthly	21.01%
Weekly	19.75%
Never	5.88%
Fortnightly	5.46%

Cricket club – 31.09% (monthly and weekly)

Rarely	34.45%
BLANK	28.99%
Monthly	25.63%
Weekly	5.46%
Never	4.62%
Fortnightly	0.84%

Methodist Church Hall – 29.41% (monthly and weekly)

Rarely	39.08%
BLANK	25.21%
Monthly	23.53%
Weekly	5.88%
Never	2.94%
Fortnightly	3.36%

Local churches – 23.11% (monthly and weekly)

Rarely	42.02%
BLANK	31.09%
Monthly	17.65%
Weekly	5.46%
Never	2.94%
Fortnightly	0.84%

Village Hall – 22.26% (monthly and weekly)

Rarely	47.48%
BLANK	21.01%
Monthly	11.76%
Weekly	10.50%
Never	7.56%
Fortnightly	1.68%

Childrens Centre – 19.33% (monthly and weekly)

Rarely	52.52%
BLANK	26.89%
Monthly	16.39%
Weekly	2.94%
Never	1.26%
Fortnightly	52.52%

Football Pitch (Frederick Street) – 18.91% (monthly and weekly)

Rarely	43.28%
BLANK	35.29%
Monthly	12.61%
Weekly	6.30%
Never	2.10%
Fortnightly	0.42%

8.2 Do you have any comments to make about these facilities?

Top comments

- Village facilities are good/ important/grateful for what we have/important to have
- No

8.3 Have you been a member of or participated in any activities at the Following clubs or groups in the village? Please tick all that apply.

Adult Fitness classes (yoga, pilates, circuits) - 1

Never	50.42%
BLANK	31.51%
Weekly	7.98%
Rarely	7.14%
Monthly	2.10%
Fortnightly	0.84%

Cricket Club - 2

Never	52.52%
BLANK	31.93%
Rarely	7.56%
Weekly	5.88%
Fortnightly	1.26%
Monthly	0.84%

After school clubs - 3

Never	56.72%
BLANK	34.03%
Weekly	5.04%
Rarely	3.78%
Monthly	0.42%

Children's sports club (Futsal, Fitness club) - 3

Never	57.56%
BLANK	34.03%
Weekly	5.04%
Rarely	2.94%
Monthly	0.42%

Pre-school / toddler groups (Rugby tots, Top Bop, Chimps) - 5

Never	56.30%
BLANK	33.61%
Weekly	4.62%
Rarely	3.78%
Monthly	1.26%
Fortnightly	0.42%

Dance classes - 6

Never	58.82%
BLANK	33.19%
Weekly	3.36%
Rarely	3.36%
Fortnightly	0.84%
Monthly	0.42%

Waddesdon Runners - 7

Never	62.61%
BLANK	33.61%
Weekly	2.52%
Rarely	0.84%
Fortnightly	0.42%

Waddesdon Wheels - 8

Never	63.03%
BLANK	34.87%
Weekly	1.68%
Rarely	0.42%

Tennis – 9

Never	57.14%
BLANK	33.19%
Rarely	7.14%
Monthly	1.26%
Weekly	1.26%

Bowls Club - 9

Never	60.50%
BLANK	32.77%
Rarely	5.46%
Weekly	1.26%

Football Club – 11

Never	63.45%
BLANK	33.19%
Monthly	1.26%
Rarely	1.26%
Weekly	0.84%

Q8.4 Are there any additional groups or classes that you would like in the village?

Top comments

- No
- Sports - boxing, self defence, Tai Chi, keep fit, slimming club, performing arts, dance classes
- Craft/art classes (inc pottery, watercolour painting, flower arranging/basket weaving, calligraphy, jewellery making, cake decorating, sewing)
- Walking groups for over 60s

Q8.5 Are all age groups catered for by existing clubs and events?

Yes	42.44%
BLANK	47.06%
No	9.66%
Yes/No	0.84%

Q8.6 Please add any further detail regarding your answer to the above question.

Top comments

- Need activities for young adults (late teens early twenties, including sports activities)

Q8.7 Is it important to you to have open, welcoming places of worship in the village?

Top comments

- Yes
- No
- No opinion/does not affect me/not sure

Q8.8 What attracted you to live in Waddesdon? (e.g. schools, rural community village life etc)

Top comments

- Village/rural setting
- Schools
- Family/born in the village
- Availability of local facilities (shops, surgery, pubs)
- Waddesdon Manor grounds
- Employment/livelihood
- Proximity to a town/transport links/places of work
- Affordability of housing

Q8.9 Thinking about your own day to day life, how do you contribute to the sense of community in the village. Would you like to contribute more?

Top comments

- No time to contribute more currently/do what I can
- Already volunteer/have volunteered in the past
- Work in the village so engage with local community regularly
- Attending events
- Happy to help/would like to contribute more
- Involved in village events
- Support local businesses and events and use local facilities/have a networking group for those home-working
- No
- Check on elderly friends and neighbours, would like to work with more lonely people
- Yes
- Pre-school committee/school governor

Section 9 – CHILDREN’S CENTRE

Waddesdon Parish Council might be successful in its bid to run a children-led community facility from the existing children's centre in Frederick Street, which is underused.

Q9.1 If that was the case, what services or activities, if any, would you find helpful (please consider all age groups in your response: 0-5, families and over 60s):

Top comments

- Baby/childrens' classes/stay and play sessions/sing and sign
- Need activities for young adults (late teens early twenties, including sports activities)
- Over 60s clubs and activities (sitting fitness classes, tea dances)
- Drop-in sessions for any age/coffee mornings/encourage interaction
- Craft/art classes (inc pottery, watercolour painting, flower arranging/basket weaving, calligraphy, jewellery making, cake decorating, sewing)
- Scouts/cubs/brownies need a home
- Life skills classes (cooking, gardening, DIY, woodwork, computing)
- Adult education classes (possibly linked to secondary school)/use school premises for groups
- Too far from the centre of the village for the elderly to use easily
- Exam clubs/homework support groups/school holiday clubs

Section 10 - HEALTHCARE

Q10.1 Do You feel that healthcare Needs are met in the village?

Yes	141	59.24%
BLANK	53	22.27%
Unsure	25	10.50%
No	18	7.56%
Yes/No	1	0.42%

Top comments

- Surgery is oversubscribed/wait too long for an appointment

Q10.2 Please add any further detail regarding your answer to the above question.

Top comments

- Great service from Waddesdon surgery
- Surgery is oversubscribed/wait too long for an appointment
- We need a bigger surgery with more doctors/concerned about impact of more housing on the surgery infrastructure
- Good to have a pharmacy and dentist
- Surgery should be open evenings and weekends

Section 11 – COMMUNITY SAFETY

Q11.1 Do You generally feel safe in Waddesdon?

Yes	72.69%
BLANK	20.59%
Undecided	5.04%
No	1.68%

Q11.2 Please add any further detail regarding your answer to the above question.

Top comments

- Need more police presence/make better use of the Police Station
- Antisocial behaviour in park/School Lane/generally at night (youths in cars)/drug use/disturbing residents)
- The High Street does not make me feel safe (volume and speeds of traffic)

Q11.3 If you were a victim of or witnessed a crime in Waddesdon, did you report it?

BLANK	65.13%
Yes	23.95%
No	10.92%

Q11.4 If 'YES', how easy was it to report and how do you rate the Police response?

Top comments

- Good responses from Police
- Poor response from Police to reported crime/no follow up/mixed response/not easy to report
- Easy to report

Q11.5 We have CCTV in place at the School Lane play park. Do you think that CCTV required in the village? If so, where?

Top comments

- Need more CCTV in the High St and entrances to the village and around pubs/shop
- No
- Need CCTV everywhere
- CCTV needed at Frederick Street car park/children's centre/allotments
- Yes
- Need more CCTV in alleyways and quieter areas/near the school
- No opinion/does not effect me/not sure

OTHER COMMENTS

Top comments

- Waddesdon needs a bypass
- Lorries/traffic speeding through village
- Impact of HS2 is a worry/lorries are too big for Quinton Rd/ Stop HS2